

channels



A Pacific Coast Terminals publication for the residents of Port Moody

COMMUNITY IN THE TIME OF COVID

As we approach the end of 2020, it is hard to ignore the effects of the ongoing COVID-19 pandemic. The holidays, unsurprisingly, will not be the same as normal, but one thing that is the same, and should continue to be celebrated and remembered, is the true spirit of the season. We need to focus more on the joy, our sense of community and family, and the power of giving. The last two organizations in this series remind us just how important this is, now maybe more than ever. They do so much to help others get through their most difficult and darkest times. Giving or contributing to these organization will help more people within our community feel the true holiday spirit, regardless of the global pandemic. For information on all the organizations that were featured throughout this "Community" series, you can visit the Pacific Coast Terminals website at www.pct.ca. All newsletters are archived, and each contributor included information on how to learn more.

EAGLE RIDGE HOSPITAL FOUNDATION

One in two members of our community is touched by the care given at Eagle Ridge Hospital each year. The Eagle Ridge Hospital Foundation ensures that Eagle Ridge Hospital is able to provide the best patient centered care with the right equipment, technology, and programs for our community. It is because of our commitment and mission to enhance health services in the region through philanthropy and advocacy that the expansion of the Cardiology, Community Outpatient Services, and Emergency Departments are taking place.

Walls are now rising and concrete is being poured for our new Emergency Department at Eagle Ridge Hospital that will be a game-changer in the way emergency healthcare is delivered in our region. The excitement is tangible as visitors walk through the halls and witness the changes first hand. The Bruce Kehler Cardiology and Community Outpatient Services departments are already open, and construction for the Emergency Department continues and is on schedule for the much anticipated September 2021 opening.

Eagle Ridge Hospital Foundation and our community advocated for this essential project for 10 years. Fundamental to its approval was our commitment to raising \$5 million towards the \$37.5M project. As many of you know, the current Emergency Department is undersized, outdated and inefficient. Opening in 1988 to treat 20,000 patients a year, today we have far exceeded that capacity and now see over 50,000 patients. It became critical that we dug deep to get this project off the ground.

Specially designed to be efficient and provide the latest clinical standard of care for emergency departments, the new 21,000- square-foot facility will ensure that our physicians and healthcare workers have three times their current space and the latest technology to deliver the highest standard of care. Unique to this project is the fact

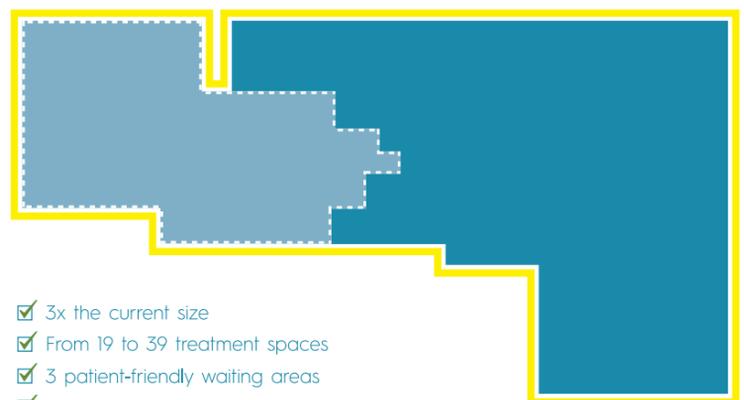
that the clinical team, those with firsthand knowledge of emergency care, has led the design of the Emergency Department in collaboration with architects rather than the other way round. Among the innovations are two large resuscitation rooms with ceiling mounted diagnostic tools that will double the current capacity, private exam and consultation spaces with glass sliding doors, and separate entries for ambulances and walk-ins. Included in the design are large windows letting in natural light, nature-inspired motifs reflecting the beautiful place we live, added privacy to contribute to an improved patient experience, dedicated family and child-centered waiting spaces, high acuity rooms with space for donning and doffing Personal Protective Equipment, and isolation spaces for containing infectious diseases.

As we near the finish line, we are appealing to all Tri-Cities residents to join the effort and be game-changers in delivering best-in-class healthcare to our community. Throughout this campaign, we have been continuously inspired by how the community comes together to bridge the gap between what is publicly funded and what is needed. Pacific Coast Terminals is one such donor who has stepped up to support us. Leading by example, Pacific Coast Terminals showed us their dedication to local community and improving the lives of residents in the Tri-Cities. The current pandemic means people have come to truly understand how critical it is to have this new Emergency Department, and we hope that everyone in this community, individuals and businesses, will come together and step up to help us transform healthcare in our region.

EMERGENCY DEPARTMENT EXPANSION

BEFORE

AFTER!



- ✓ 3x the current size
- ✓ From 19 to 39 treatment spaces
- ✓ 3 patient-friendly waiting areas
- ✓ 2 Trauma Resuscitation Bays
- ✓ Separate entrances for walk-in patients & ambulances
- ✓ 4 new Isolation Rooms

GIVE. WHERE YOU LIVE.

erhf.ca/emergency



EAGLE RIDGE HOSPITAL FOUNDATION

SHARE FAMILY AND COMMUNITY SERVICES

Every holiday season, SHARE Family and Community Services runs their annual "SHARE Joy" campaign, as Christmas is a time when gifts of both food and toys are crucial in helping to make the season a little brighter for everyone. Our Christmas programs support individuals, families, seniors, children, and moms and their babies in our community. They may receive a holiday food hamper that includes a gift card that helps put a warm meal on the table, gifts under the tree through our Toy Shop, and access to our Tiny Bundles program year-round which provides everything a mom needs to raise a healthy baby. As well, the donations that typically come in during the holidays often help keep our Food Bank stocked and full for many months after the holidays. This all illustrates how important the support of our community really is during this time.

"With the COVID-19 pandemic all around us, we believe that this holiday season, maybe more than others in recent memory, is an even bigger opportunity for our community to come together and support each other." says Director of Development, Valerie Hutton. She added "We invite the Tri-Cities community to 'SHARE Joy' with your family and with your community in ways that are meaningful to you. While we may not be able to open gifts together or share a holiday meal as we have in the past, we can still wrap our arms around each other virtually in so many other ways."

We, along with the 1,120 families who received Holiday Food Hampers last year, rely on your support to put food on their tables, and are grateful for a community that helps others through these difficult times. As we turn to virtual services now more than ever, you can support our various holiday programs without ever leaving your home. With our Virtual Store, you are able to do your Christmas shopping through our website. You have the ability to pick from a variety of items at a variety of price points so you can really shop for what fits your donation needs best. You will automatically receive a charitable tax receipt for the amount of your donation and your gift will be used to support those in your community during the holidays. To shop our virtual store, please visit www.sharesociety.ca/virtual-store.

Since 1972, SHARE, a registered, non-profit charity, has provided services to help vulnerable individuals and families have the opportunity to pursue the life they choose. SHARE's services touched and supported over 53,000 people in the Tri-Cities area in the last fiscal year. For more information about SHARE, please visit www.sharesociety.ca.



FROM OUR FAMILY TO YOURS



Wishing the community of Port Moody all the best this holiday season from the team at PCT!

Happy Holidays



TANK CLEANING UPDATE

We wish to advise our community and neighbours that the tank cleaning and maintenance that we started in October on our water storage tanks is now complete. Scrubbers were used for the duration of cleaning to ensure potential odour emissions were minimized and all of the solids have since been removed from site and disposed of at a permitted environmental facility. Odour monitoring also showed that there was little to no odour emitted during the course of the cleaning and maintenance activities.

Both tanks are now back in service, and we are confident that the issues from this past summer have now been fully remedied. We will continue with enhanced monitoring and systems upgrading to ensure that these odours do not return, and that there will be no impact to the public going forward.

CONTACT

Channels is published three times per year by Pacific Coast Terminals Co. Ltd.
2300 Columbia Street, Port Moody,
BC Canada V3H 5J9

Your comments and contributions are welcome. Please forward them to us at:
pctinfo@pct.ca
604-939-7371

STAY CONNECTED & KEEP INFORMED

COME CHECK US OUT!

